

# TECHNICAL TRAINING POINTER

## For Immediate Attention of Your Service Department

Technical Training Pointer #: W10504063

☒ Laundry Products

Action Required: Informational

Release Date: April 2012

### Brands Affected



**MAYTAG**

**Amana**

**Admiral**



#### ALL POINTERS ONLINE:

<https://www.servicematters.com/>

To receive pointers by email, or to edit or delete a current email address, go to <https://www.servicebench.com/>

## SOFTWARE ENHANCEMENT

### VMW Classic Top-Load, Belt-Drive Washers

#### Models:

ATW4675YQ0	MVWC100XQ0	NTW4610YQ0	NTW4650YQ1	WTW4750YQ0
CAW9244XQ0	MVWC200XW0	NTW4610YQ1	NTW4700YQ0	WTW4800XQ0
CAW9444XQ0	NTW4501XQ0	NTW4630YQ0	NTW4750YQ0	WTW4820XQ0
ITW4600YQ0	NTW4600YQ0	NTW4630YQ1	RTW4640YQ0	WTW4910XQ0
ITW4700YQ0	NTW4601XQ0	NTW4650YQ0	WTW4700YQ0	WTW4930XW0

#### Serial Numbers:

Date Code beginning **C213**

[www.Appliantology.org](http://www.Appliantology.org)

#### Overview:

VMW Software has been enhanced to improve product performance and customer expectations of washer operation. One of the notable enhancements includes changes to the Fill Cycle.

#### Changes to the Fill Cycle

Once the lid is closed and the start button is pressed, seven (7) seconds of water will enter the washer, thus providing the customer with the necessary feedback that the washer has started its cycle.

If the lid is opened during the initial seven (7) seconds of water entering the washer, the cycle will stop and the Start button will need to be pressed again to continue the cycle. If the lid is not opened, the lid will lock and the washer will continue with a voltage check and balance routine (which takes approximately 90 seconds). Next, the fill will start again and continue with the wash cycle.

